THE OLDSMOBILE EDGE
A Complete Commitment To Owner Satisfaction
FOR 24-hour ROADSIDE ASSISTANCE CALL

1-800-442-6537.

PLEASE NOTE YOUR VIN NUMBER AND YOUR LICENSE NUMBER FOR USE WHEN CALLING.

VIN Number:

License Plate Number:
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Heritage of Excellence

Oldsmobile is America's most experienced car company, founded in 1897 by Ransom Eli Olds.

Throughout our proud history, Oldsmobile has earned a reputation for innovation and excellence in manufacturing and customer care.

One such innovation is The Oldsmobile EdgeSM - a comprehensive grouping of owner care services provided to you at no extra charge. This booklet provides you with a complete overview of the services you'll enjoy within The Oldsmobile Edge.

We appreciate your decision to invest in an Oldsmobile. We also think that investment should be a "two-way" street. The Oldsmobile Edge is our way of saying thank you for your business ... and welcoming you to the Oldsmobile family.
You researched. You test drove. You compared models, engines and features. In the end, it all led you to buy an Oldsmobile. That's just the beginning, because now that you're an owner, we're proud to give something no one else can - The Oldsmobile Edge. It's a complete commitment to owner satisfaction, and it comes standard with your new Oldsmobile. It ensures owning your vehicle will be just as rewarding as driving it, because The Oldsmobile Edge is all about taking great care of the people who drive Oldsmobiles.

With this booklet, you'll always have an easy reference to the benefits of the Edge. So welcome to the Oldsmobile family, and always remember: you've got the edge.
Complete, no deductible coverage for the entire length of your applicable Bumper to Bumper Limited Warranty.
Parts are something you don’t have to worry about, because they’re covered by our Bumper to Bumper Warranty. From the door locks to the dipstick, every part of your new Oldsmobile is warranted for repairs to correct any vehicle defect related to materials or workmanship. With the Bumper to Bumper Warranty, there’s even no deductible, which means we’ll pay for repairs, beyond routine maintenance. You’ll find a complete explanation of this coverage in your GM Bumper to Bumper Limited Warranty Booklet. All we ask is that you do your part by keeping up proper maintenance of your Oldsmobile, and we’ll do our part by taking care of all the rest.
Keeping you on the move.

We're here to help. That's why whenever your Oldsmobile is undergoing any Bumper to Bumper Warranty service, we'll make sure you don't end up stranded at the retail facility. It's called Courtesy Transportation and it's our way to make sure you're able to get out even when your vehicle is in.
COURTESY TRANSPORTATION (CONT.)

For same-day warranty service, we'll give you a one-way shuttle ride up to ten miles. If your vehicle requires overnight warranty repairs, we'll provide a loaner car or reimburse you up to $30 a day for the cost of alternate transportation -- a cab, a bus, or even a rental car if necessary. Having your vehicle serviced is rarely convenient, but with Courtesy Transportation, at least you'll be able to get where you need to go, whether it's here, or there.
ROADSIDE ASSISTANCE

24-hours a day, 365 days a year, help is only a phone call away ... 1-800-442-OLDS (6537) for the duration of your applicable Bumper to Bumper Limited Warranty (see your Warranty Booklet for complete details).
ROADSIDE ASSISTANCE (CONT.)

With Oldsmobile's 24-hour Roadside Assistance, help is never more than a phone call away -- a toll-free phone call. Operators on duty 24 hours a day, 365 days a year will help you with any roadside assistance you might need, anywhere in the United States, at no charge. From simple repairs to simple mistakes, for prompt assistance, call 1-800-442-OLDS (6537) and we'll send someone out to take care of you, whether you need:

- Emergency towing service
- Flat tire change
- Fuel delivery
- Jump-start service
- Lockout service
- Trip routing
- Trip interruption expense benefits

It's just part of what makes The Oldsmobile Edge a complete commitment to owner satisfaction. Turn the page for details, and see how Roadside Assistance is always there for you to call on.
Help is on the way!

You never know when you're going to need a tow truck, which is why we've set up a national towing dispatch network supported by over 17,000 facilities in the United States. If your vehicle has a warranty-related disablement, is involved in an accident, or just gets stuck, call 1-800-442-OLDS (6537) and a tow truck will be dispatched to take you to the nearest Oldsmobile retailer at no extra charge. If that’s not practical, we’ll reimburse you up to $100 for towing service to a nearby facility.
FLAT TIRE CHANGE

No fuss. No muss.

Now that you have a new Oldsmobile and The Oldsmobile Edge, you will be spared, because Roadside Assistance includes a Flat Tire Change service. So if you ever find yourself with a flat tire, it doesn’t matter if you’re on the side of the road or in your own driveway, because all you need to know is how to call Roadside Assistance. Just call 1-800-442-OLDS (6537) and at no extra charge, we’ll send someone out to change your flat tire, and spare you the trouble.
FUEL DELIVERY

20 miles to the next gas station? ... Uh-oh.
No one ever expects to run out of gas, and it’s just not the
sort of thing you can plan for -- but still it could happen.
That’s why we’ve included Fuel Delivery service as part of
Roadside Assistance. If you ever run out of gas, anytime of
the day or night, anywhere in the country, all you have to do
is call 1-800-442-OLDS (6537) and we’ll deliver a small amount
of fuel to get you to the nearest gas station at no
charge. So don’t worry ... you’ll make it.
JUMP-START SERVICE

Turning a negative into a positive.

The only thing more frustrating than a dead battery is trying to get it started again, but with The Oldsmobile Edge, there's an easy way to jump-start your vehicle. It's our Jump-Start service, and it's just one more part of Roadside Assistance. If your battery needs a jump, call 1-800-442-OLDS (6537) and we'll dispatch an emergency vehicle to get you going again. All you have to remember is a phone number. It's as simple as that.
What do you mean the spare set's at home?

If you ever lock your keys in your vehicle, count on Oldsmobile to save the day. That goes for broken keys, lost keys, or anything else that prohibits access to your vehicle. Call 1-800-442-OLDS (6537) and our Roadside Assistance will either send help directly to you, arrange to have your vehicle transported to the nearest Oldsmobile retail facility, or reimburse you up to $100 for locksmith services. You'll need to show ID (for your own protection). Then whatever it takes, we'll get you back in.
Are we there yet?

If you need directions, just ask. The Oldsmobile computerized Trip Routing service will not only give you state-by-state maps, but also highlight the fastest or most scenic route, and give you a complimentary lodging discount book and a listing of all Oldsmobile retail facilities along the way. It's everything you need to get started on a great trip, and it's all at no additional cost. Simply fill out the attached postcard or call 1-800-442-OLDS (6537) with your routing request. Please allow two to three weeks for delivery.
TRIP INTERRUPTION

Out of town, but not out of touch.

In the unfortunate event of a warranty-related disablement or a vehicle-disabling accident over 150 miles from your home or rental location, you will be provided with Trip Interruption Expense Benefits. That includes reasonable reimbursement of up to $500 for meals, lodging and alternate transportation expenses (excluding anything covered by your insurance). Once you call 1-800-442-OLDS (6537) and authorization has been given for this benefit, we'll help you make the necessary arrangements. So while your vehicle is being fixed out of town, trust Oldsmobile to fix it so you feel at home.
CLAIM FORM

PLEASE COMPLETE ALL SECTIONS 1-800-442-OLDS (6537)

This claim form is designed to assure that your claim receives prompt attention. Whenever you have incurred a reimbursable expense, complete this claim form and submit it along with all original receipted, itemized bills that have been pre-authorized by Oldsmobile Roadside Assistance.

Authorization Number

Vehicle Identification Number (required)

Vehicle Mileage Date

Registered Owner

Address

City State Zip

☐ If new address, check here

Owner’s Daytime Phone Number

EMERGENCY TOWING OR ROAD SERVICE REIMBURSEMENT

Date of disablement Time of disablement

Person driving at time of disablement

Cause of disablement

Model, year and license of your Oldsmobile

What service or repairs were rendered?

Name, address and phone number of company providing service

(Continued on reverse side)
Name, address and phone number of the Oldsmobile retail facility where vehicle was towed

Where was your vehicle towed from?

Where was your vehicle towed to? (If not towed to the retail facility)

Miles towed (if towed)

Amount of reimbursement requested

**EMERGENCY TRAVEL EXPENSE REIMBURSEMENT**

Expenses may be reimbursable when more than 150 miles from home. Pertains to warranty-related disablements and vehicle-disabling accidents only.

- [ ] Local Lodging/Meals
- [ ] Commercial Transportation
- [ ] Replacement Rental Car

Date, time and place of disablement

In or near what city and state

Number of miles from owner's home

Model and year of your Oldsmobile

Cause of disablement (provide completed work order)

Name, address and phone number of retail facility where vehicle was repaired

Mail to: Oldsmobile Roadside Assistance
Claims Department
4040 Mystic Valley Parkway
P.O. Box 9105
Boston, MA 02155-9852

Note: It is advisable to call Oldsmobile Roadside Assistance for prior authorization in all cases. Original bills/invoices are required, plus a copy of the accident report if it was a vehicle-disabling accident.

This claim form is designed to assure that your claim receives prompt attention. Whenever you have incurred a reimbursable expense, complete this claim form and submit it along with all original receipted, itemized bills that have been pre-authorized by Oldsmobile Roadside Assistance.
HOW TO CONTACT ROADSIDE ASSISTANCE

Whenever you require the services or benefits of Roadside Assistance, simply call 1-800-442-OLDS (6537) and provide the Roadside Assistance Advisor with the following information:

1. Your vehicle identification number.
2. Your name and address.
3. The number you are calling from.
4. The model and a description of your Oldsmobile, including license plate number.
5. The present location of your vehicle.
6. A description of your vehicle's problem.

Based on this information, your Roadside Assistance Advisor will determine the authorized assistance most appropriate for your particular situation.
**Bumper To Bumper Limited Warranty**

The GM Bumper to Bumper Limited Warranty covers repairs for any new Oldsmobile, including labor and parts, to correct any defects in materials or workmanship occurring during the warranty period. The complete vehicle will be covered for the duration of your applicable Bumper to Bumper Limited Warranty (see your Warranty Booklet for complete details).

Body sheet metal coverage for rust-through and corrosion is provided. See your Warranty and Owner Assistance Information booklet for terms of this limited warranty.

**Courtesy Transportation**

Courtesy Transportation covers every new model for the duration of your applicable Bumper to Bumper Limited Warranty (see your Warranty Booklet for complete details). Should the owner require warranty repairs on his/her vehicle, Courtesy Transportation offers transportation for as long as the retailer needs to keep the vehicle to complete warranty repairs. Product recall and special-policy Courtesy Transportation (including shuttle) should be made available to owners whose vehicles require repair in those cases. If the vehicle cannot be scheduled into the service department and is still operative, the owner should drive the vehicle until such scheduling can be accomplished. In the case of same-day repairs, a one-way shuttle trip for up to 10 miles will be provided. For overnight repairs when the vehicle is inoperative and must be kept for repairs, retailers may provide a loaner directly to the customer, or transportation reimbursement (e.g. for a rental car or cab) will be furnished for the actual amount up to $30 per day. After five days, factory authorization will be required. Gasoline used for rental cars is not reimbursable.

**24-hour Roadside Assistance**

Who is covered? Oldsmobile Roadside Assistance covers all new Oldsmobiles. Vehicles sold outside the United States do not have Roadside Assistance features and benefits. Coverage is for the Oldsmobile vehicle, regardless of the driver, and remains in effect for the duration of your applicable Bumper to Bumper Limited Warranty (see your Warranty Booklet for complete details). Oldsmobile reserves the right to limit services or reimbursement to an owner or driver when in Oldsmobile's judgment the claims become excessive in frequency or type of occurrence.

Dispatched Emergency Towing Service. Oldsmobile Roadside Assistance includes a 24-hour computerized national dispatch network to get the customer help fast in the event of a vehicle problem. Should a vehicle become disabled by a warranty-related cause or vehicle accident/collision, towing to the nearest Oldsmobile retail facility will be provided at no extra cost. If distance and/or minor repair makes towing to a retail facility impractical, the Oldsmobile driver will be authorized to secure alternate service and be reimbursed up to $100 for towing service.

Dispatched Emergency Roadside Assistance. A call to Oldsmobile Roadside Assistance 1-800-442-OLDS (6537) will provide the driver with authorized dispatched roadside assistance services for those disabilities requiring a jump-start, flat tire change, delivery of a small amount of fuel, minor repairs including broken fan belts and hoses, as well as assistance if mired in sand, mud or snow. In these situations, Oldsmobile Roadside Assistance will cover the cost of the actual service call on a "signature and drive-away" basis.

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COMPUTERIZED TRIP ROUTING REQUEST CARD

Date Required: ________________________ Vehicle Identification Number

Please Print
( )

Name
Phone Number

Address
City
State
Zip

Please List Your Destination(s). Leaving From:

City State City State City State

City State City State City State

City State City State City State

Select One Option: ☐ Most Direct Route ☐ Scenic Route Please allow two to three weeks for delivery after receipt by our office.

Toll Free 1-800-442-OLDS (6537)

Service provided through Cross Country Motor Club, Inc., Boston, MA 02155, except in AK, CA, OR, WI and WY where services are provided through Cross Country Motor Club of California, Inc., Boston, MA 02155. Specific benefits underwritten by Minnehoma Insurance Co., Tulsa, OK, under policy #GAL-672-825-1280.

COMPUTERIZED TRIP ROUTING REQUEST CARD

Date Required: ________________________ Vehicle Identification Number

Please Print
( )

Name
Phone Number

Address
City
State
Zip

Please List Your Destination(s). Leaving From:

City State City State City State

City State City State City State

City State City State City State

Select One Option: ☐ Most Direct Route ☐ Scenic Route Please allow two to three weeks for delivery after receipt by our office.

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Any costs for parts and labor in non-warranty repairs will be the responsibility of the driver. In the event Oldsmobile Roadside Assistance is unable to service the owner (due to extreme weather conditions or distance), they will authorize the owner to secure local service and to be reimbursed up to a maximum of $100 for emergency road service.

**Towing and Road Service Exclusions.** Specifically excluded from Oldsmobile Roadside Assistance coverage are fines and taxes, impound caused by a violation of local or state law, mounting, dismounting or changing of snow tires, chains or other traction devices.

**Emergency Lockout Service.** If the driver is unable to gain access to or start his or her vehicle (for example, lost or broken key, or keys locked in vehicle), Oldsmobile Roadside Assistance will dispatch assistance or arrange to have the vehicle transported to the nearest Oldsmobile retail facility. Alternatively, Oldsmobile Roadside Assistance will reimburse the owner for the cost of any locksmith services arranged for independently after Oldsmobile Roadside Assistance has been called for a reimbursement authorization number. In all of the above situations, the maximum coverage is limited to $100. An original receipt is required. To insure the best security of the vehicle, the owner will be required to present proper ID at the time the lockout service is provided.

**Oldsmobile Retailer Locator Service.** The Oldsmobile Retailer Locator Service will provide the exact location and phone number of the nearest Oldsmobile retail facility to any driver who's passing through the area and needs assistance, parts or service.

**The Oldsmobile Computerized Trip Routing Service.** By calling 1-800-442-OLDS (6537), the driver can arrange for a customized trip routing at no cost. The touring package includes: (1) A computerized trip routing highlighting roads to be traveled for fastest or scenic routes, distance between stops, route numbers, projected driving time and more; plus, (2) A listing of all Oldsmobile retailers within a ten (10) mile radius of the driver’s routing in the event of need for authorized parts or service.

**Trip Interruption Expense Benefits.** Trip Interruption Expense Benefits are provided in the event of a warranty-related disablement or vehicle-disabling accident/collision that occurs more than 150 miles from the driver's home or rental station. Authorization is required for reimbursement for reasonable meals, lodging and alternate transportation expenses. Original receipts are required along with a copy of the accident report if a vehicle is in a disabling accident. Trip interruption coverage is limited to $500 reimbursement per incident. Once authorization has been given, the Oldsmobile Roadside Assistance Advisor will assist the driver in making any necessary arrangements. Insurance deductibles, expenses and claims paid by the customer's insurance company are not eligible for reimbursement.

Services provided by Cross Country Motor Club, Inc., Boston, MA 02155, except in AK, CA, OR, WI and WY where services are provided by Cross Country Motor Club of California, Inc., Boston, MA 02155. Specific benefits underwritten by Minnehoma Insurance Co., Tulsa, OK, under policy #GAL-672-825-1280.